# PRECISION SELLING

# Mastering the "Bowtie" Model

Jim Hopkins & Jim Weber

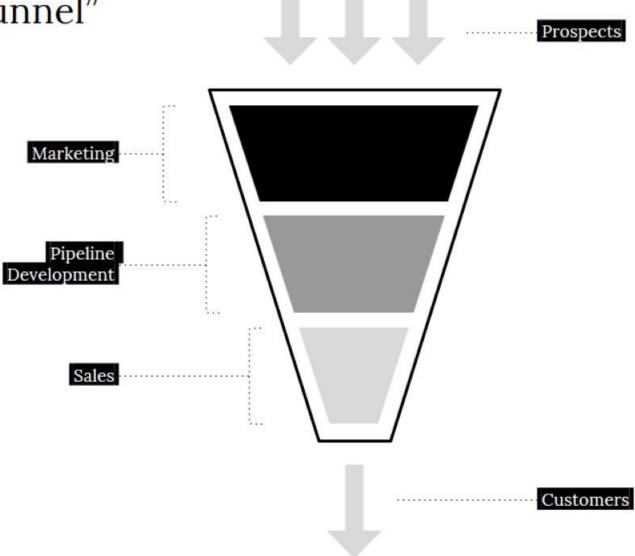




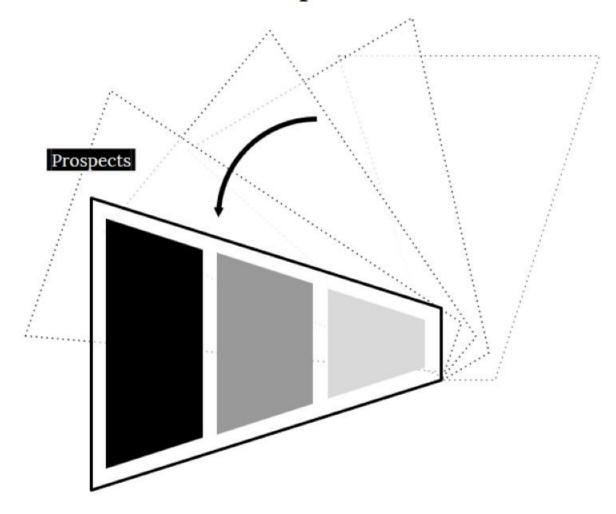
SEPT. 30, 2025



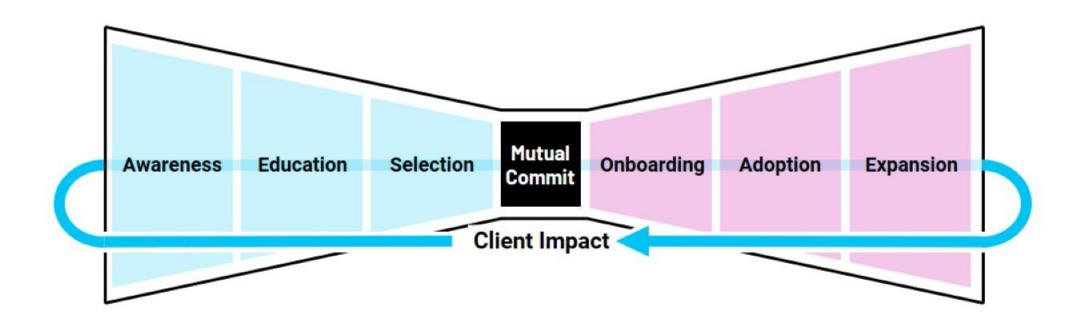
### The Classic "Funnel"



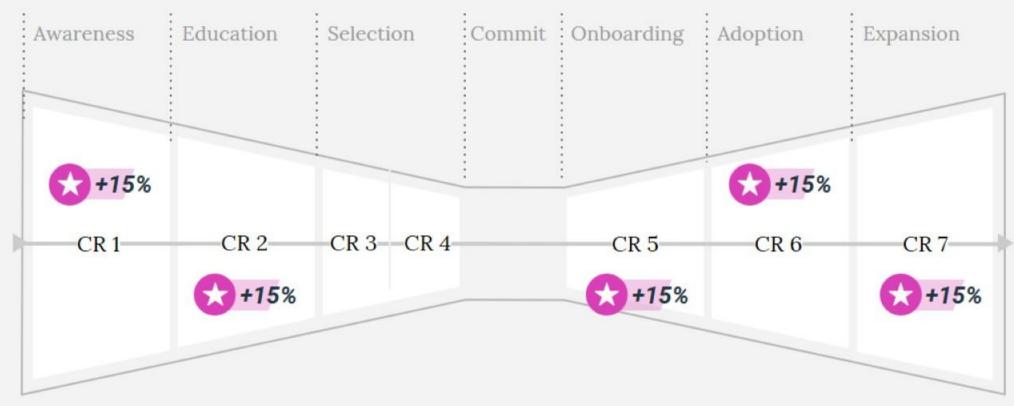
## Recurring revenue businesses require a different model



# The "Bowtie"



### Incremental improvements compound for significant results



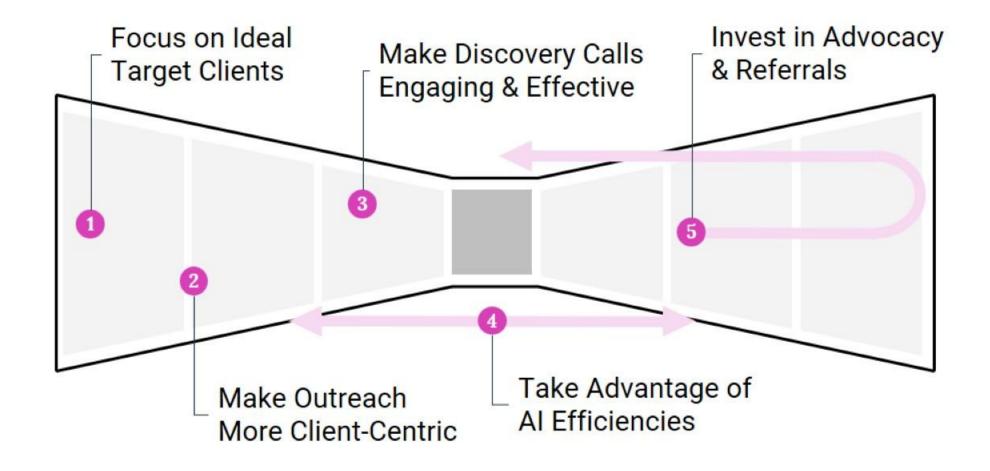


15% improvement in 5 key moments

**= 2x revenue** (The math:  $1.15^{5} = 2x$ )

**Example.** Improve CR1 from 20% to 23% (a 15% improvement over the baseline)

## 5 Precision Selling Methods



Precision Selling Method #1

# Focus on Ideal Target Clients

# ICP (Ideal Customer Profile) noun

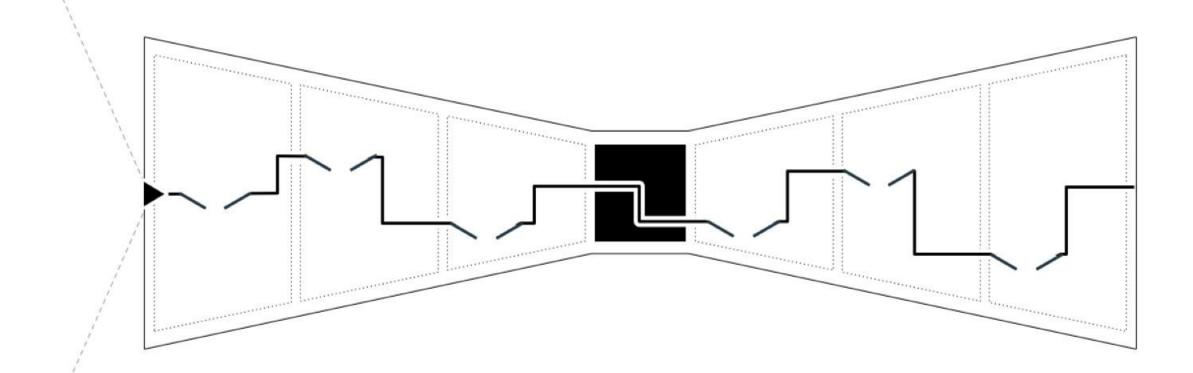
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A clear and actionable mix of attributes describing the target buyers (accounts and/or people) that are most likely to become lasting, profitable customers.

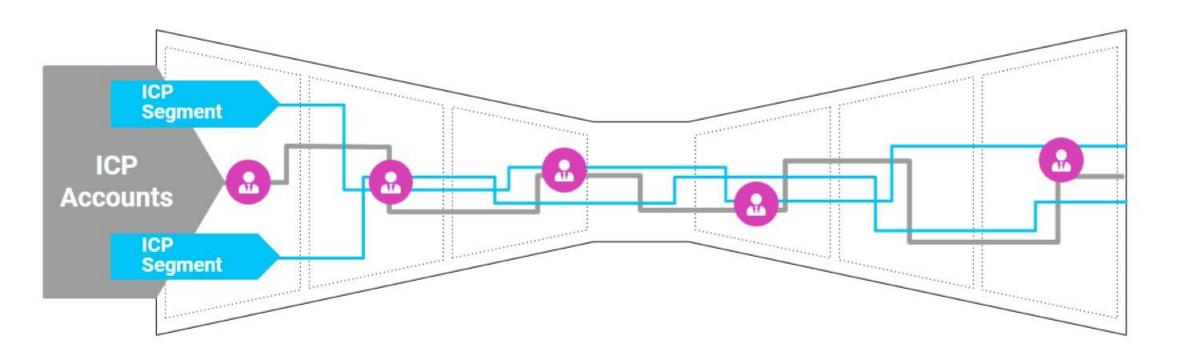
- Data you can get (research vs. discovery)
- Documented, well-known, teams aligned
- Operationalized in key systems, programs

- Apply scoring, prioritization
- Use for targeting and campaigns
- Follow throughout customer journey

# Why do we need ICPs?



# How ICPs can by applied across the bowtie?



## A Practical Framework for Targeting and Messaging

1st Principle for Customer Acquisition:

# Impact comes from solving Pain

#### **MANDATES:**

- 1. Find companies that likely have the Pains we can solve.
- 2. Show them we understand their Pain and can deliver Impact.

**SPICED** is a fundamental Winning by Design methodology that applies to every stage of the customer interaction. You will see it referenced across the entire customer journey.



Attributes that describe target customers (ICP Accounts, Segments, Personas)



Problems the customer needs help to solve



Results produced by the ideal solution

#### Asset Manager Rep.



#### WHAT THEY DO

- Sales: Convince plans or Advisor firms to invest
- Advisor Partnership: Collaborate with advisor firms to understand what assets might helpful and what could be developed to meet their needs
- Ecosystem Relationships: Work with other stakeholders in the ecosystem that have common interest in improving investment performance
- Research and Expertise: Conduct in-depth research on financial markets, securities, and investment strategies to provide insights to advisors

#### **LINKEDIN TITLES**

Relationship Manager DC Investment Manager Regional Consultant DC Specialist Retirement Specialist

#### **TOP PAINS**

- Navigating unpredictable market conditions and portfolio performance
- Struggling to get advisors interested and using assets
- Managing high client expectations for investment performance
- Adhering to complex and evolving regulatory requirements

#### **TOP IMPACTS**

#### **EMOTIONAL**

- Hit performance goals, leading to career and business growth, and earning more
- Develop partnerships that create mutual benefit - quid pro quo
- Build strong relationships with clients where they trust and rely on your advice and expertise

#### RATIONAL

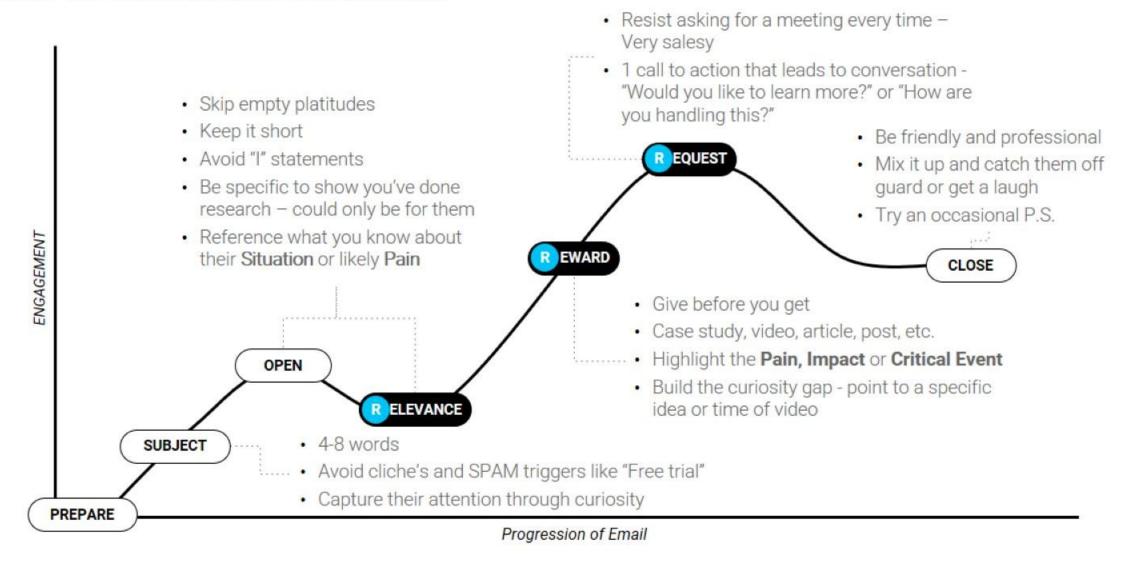
- Growth: Increase investments in assets and client acquisition
- Returns: Deliver consistently, outperform benchmarks and meet client expectations
- Reputation: Develop brand that helps with growth and acquisition



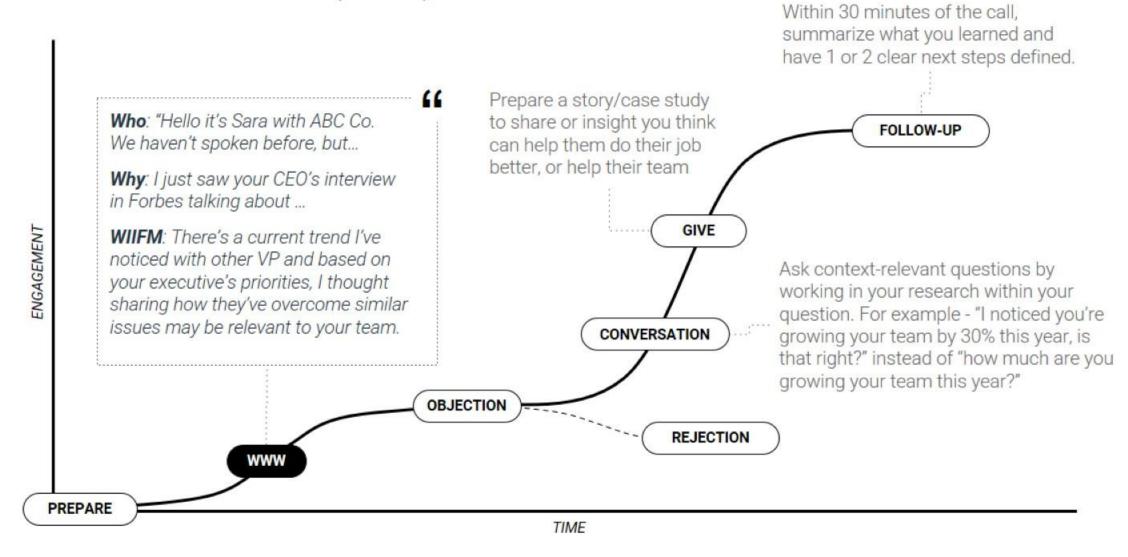
Precision Selling Method #2

# Make Outreach More Client-Centric

#### How to Structure an Email



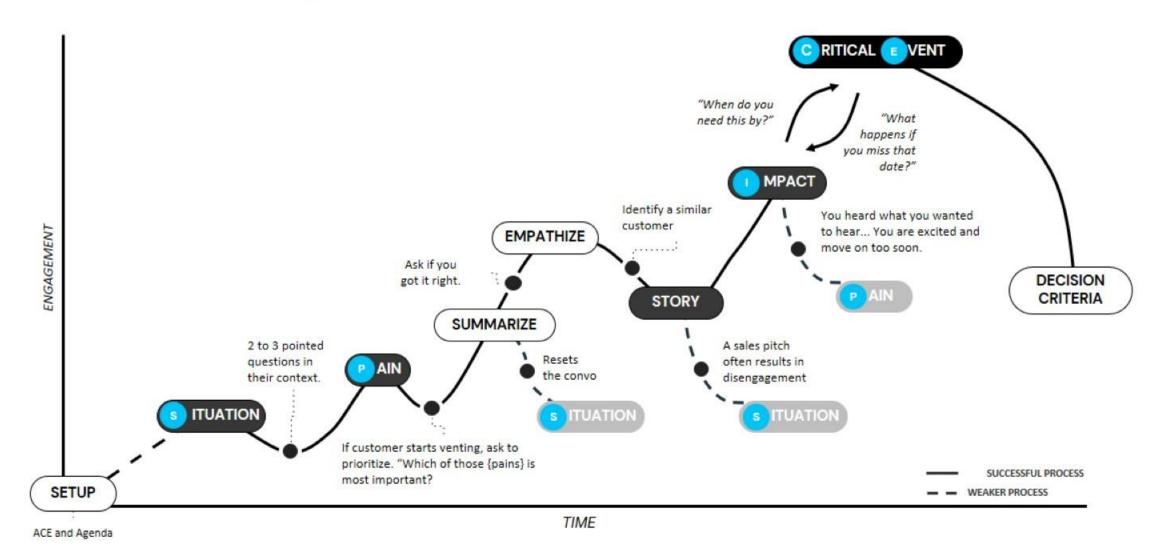
## How to Structure a (Cold) Call



Precision Selling Method #3

# Make Discovery Calls Engaging & Effective

## The ideal Discovery Call with **SPICED**™



Precision Selling Method #4

# Take Advantage of Al Efficiencies

# AI GTM Archetypes

How companies are applying AI

**Assistive** 

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Empower individuals by closing skill gaps, automating repetitive tasks, and speeding up research through Al-powered tools. Agentic

Orchestrative

• • •

Autonomous

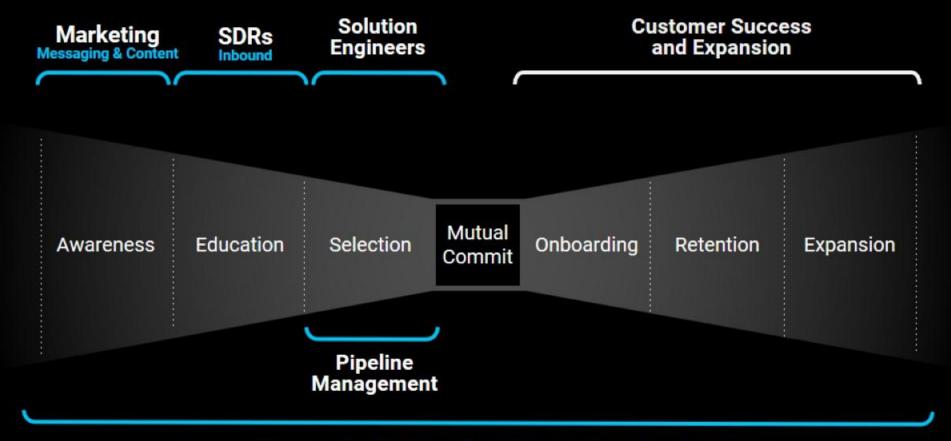
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Systematically transition lower-complexity, high-volume human tasks to Al agents while maintaining or improving performance.

Integrate AI across
multiple functions and
stages of the GTM
process to ensure
smooth, optimized, and
consistent workflows.

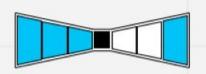
Enable AI systems to make decisions independently within human-set boundaries, frameworks, and objectives.

### AI Research Across The Entire Customer Journey



GTM Intelligence | GTM Coaching | Growth Guidance Systems

# An entire GTM campaign built and executed by AI, with over 50 assets



\$100M **ATTRACTING ACQUIRER ASSETS** 

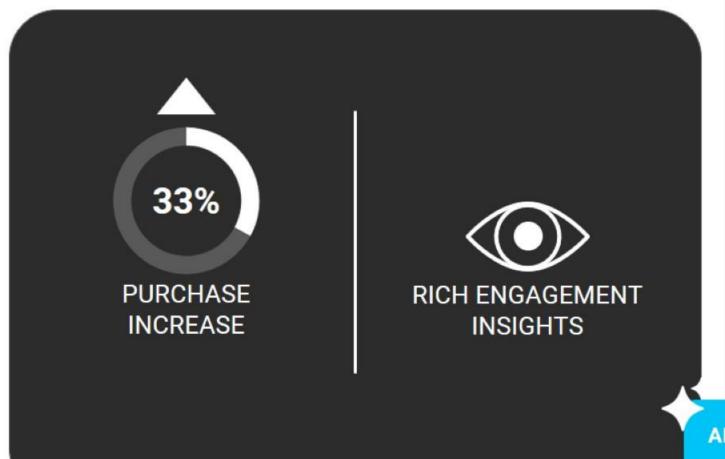
BL.INK implemented VelocityEngine to build and execute an entire GTM campaign of 50+ assets, attracting a \$100M acquirer.

Leigh Choate VP Marketing



Al tech used: VelocityEngine

# Implementing an AI agent for inbound leads to drive revenue and insights





HubSpot implemented 1mind's AI Agent to drive purchase increases and uncover deeper lead insights via conversations.

Neda Stoll Sr. Director of Marketing

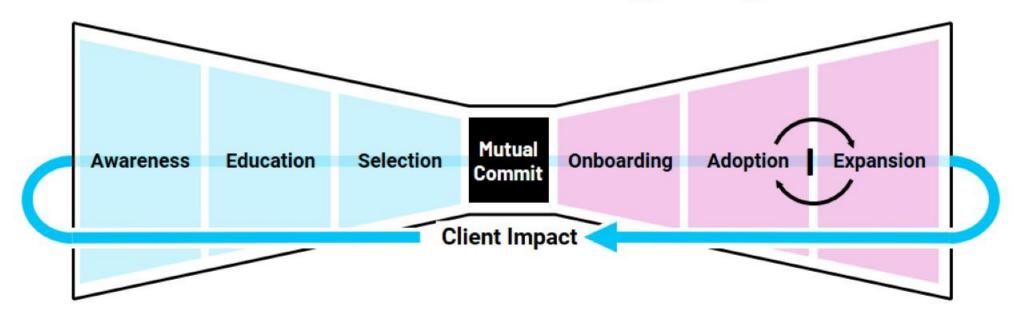


Al tech used: 1mind

Precision Selling Method #5

# Invest in Advocacy & Referrals

# Recurring Revenue is the result of Recurring Impact



## Low-Cost, High-Return Investments in Advocacy & Referrals



- Schedule time to review the work you've done together
- Highlight results & where to improve
- Package it up for sharing (internally and beyond...)



- Collect and use notable stories of impact – emotional and/or rational
- Feature the customer as the hero (don't even mention yourself if possible)
- Amplify it across channels



- Monitor triggers news alerts, job changes, life events, etc.
- Anticipate needs and offer proactive support
- Show you're truly invested in a trusting relationship



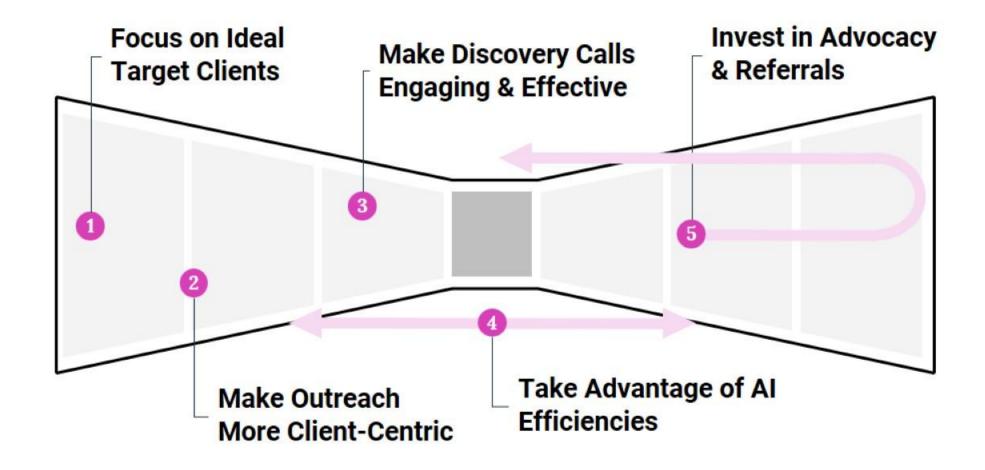
- Find your ICP and figure out how to get connected
- Ask for referrals and connections - specific, reasonable, and mutually beneficial
- Do the work for them



**Precision Selling** 

# Takeaways

# 5 Precision Selling Methods



## Delivering Impact for our customers

# #1 rated provider in these G2 categories:

♠ Sales Consulting
♠ Customer Success Training

youtube.com/winningbydesign jim@winningbydesign.com





3,000
GTM leaders
trained on
Revenue
Architecture

